NAPTRESS



Elevate Motion Adjustable Bed

MANUAL & WARRANTY INFORMATION

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Safety Precautions



Notice – Important Safety Disclaimers

For your safety, read all instructions thoroughly before using the adjustable base. Keep this manual for future reference.

Attention:

This base is intended to be used only as described in this manual.

Keep the base unplugged before assembly. After assembly, please ensure you connect the base properly to the power supply to avoid an electric shock or fire.

Before cleaning, always ensure that the base is in a flat position with all motors turned off and disconnected from the power source.

Always keep the power cord away from heated surfaces.
If the power cord or plug is damaged, or if the base is wet or not functioning properly, stop using the base immediately and contact Customer Service.

Do not use any accessories or attachments not approved by the manufacturer.

Children must not operate the base. Adult supervision is required whenever children, people recovering from illness, or people with disabilities are near the base. Before operating it, ensure no child, person, pet or object is underneath or between any moving sections.

Electrical Safety:

To protect electrical components, the base should be plugged into a surge protected power supply cord or receptacle.

Warranty Warning:

Do not open, modify or repair the control box, motors, power supply, wiring, LED light or remote control unless authorised by Naptress. This warranty does not cover faults or damage caused by unauthorised interference. Your rights under Australian Consumer Law are not excluded.

In-Home Use Only:

This base is designed exclusively for in-home use. It is not designed as a hospital bed or to meet hospital standards. Do not use this base with tent-type oxygen therapy equipment or near explosive gases.
Crush and Entrapment Hazard: Moving sections create pinch and crush points. Keep children, pets, hands, bedding and objects clear of all moving parts and the space under the base. Check the area before every movement and return the base to FLAT when unattended.

Safety Precautions

Medical Device Notice:

This base contains Neodymium magnets, which may interfere with magnetic fields of devices such as pacemakers, ICD'S etc. Some pacemakers may falsely interpret massage vibrations as movement or exercise. Individuals with medical devices should consult their physician before using this base.

Children and Pets:

This base is intended for adult use only. Children must not operate the remote, app or controls. Store the remote and mobile device out of reach when not in use.

Before each movement, make sure no child, pet, person or object is on, under or beside the base. Keep hands, feet, hair, clothing and bedding clear of all hinges, lift arms, gaps and moving parts.

Do not allow children or pets to play, crawl, climb, jump, sit or sleep under the base. Never leave a child unattended on a raised or moving base. Return the base to FLAT when unattended. Keep packaging, small parts and batteries out of reach.

Weight Limits:

This base is designed to support a maximum weight of 320 kg, including the mattress, bedding, and bed occupants.

The bed frame can structurally support this weight only when evenly distributed across the base. Do not exceed this weight limit in the head or foot sections individually, as the base is not designed to lift or support 320 kg in isolated sections.

Exceeding the specified weight capacity may result in damage to the base, potential injury, and will void the warranty.

Motors:

All motors emit a noticeable tone during operation. The volume of this tone is often enhanced in home settings, depending on flooring and acoustics.

Lift motors are not designed to be operated for more than 2 minutes continuously every 18 minutes. Exceeding this will shorten the life of the motor and may void the warranty.

To protect overheating of massage motors, they automatically turn off after 30 minutes of use. Failure to give these motors a 30-minute rest after they turn off, may void the warranty.

RCM Compliance:

This device complies with the applicable AS/NZS electromagnetic compatibility (EMC) requirements and is marked with the Regulatory Compliance Mark (RCM).

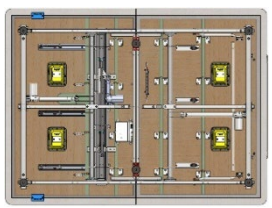
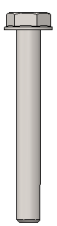
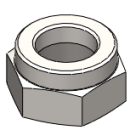
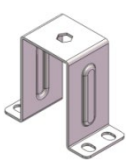
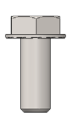
Technical Specifications			
Model	S4M	**Wireless Frequency**	2.4 GHz
Input	100–240 V~ 50/60 Hz, 1.5 A	**Output**	29 V DC, 1.8 A
Rated Power	52.2 W	**Maximum Load**	320 kg total
Power Supply	W52RA198-290018 or W52RA199-290018, as fitted		
Motor Duty Cycle	Maximum 2 minutes operation, followed by at least 18 minutes rest		

Assembly Components

Installation Safety

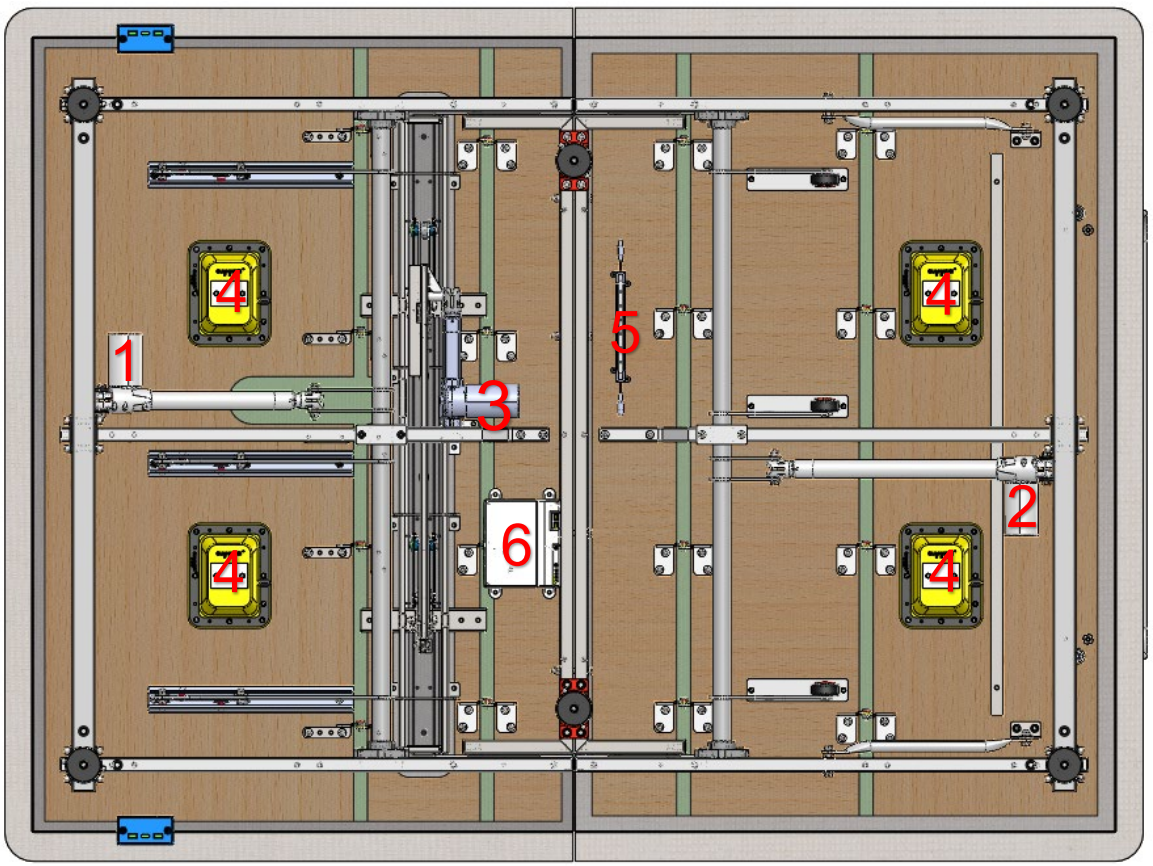
Assembly must be completed by two adults. Keep children and pets away from the assembly area. Keep the base unplugged until assembly is complete. Ensure all cables are routed safely and are not trapped, pinched or stretched. Dispose of packaging materials and store small parts safely away from children and pets.

Please ensure you have received all the parts listed below before beginning assembly and discarding packing materials.

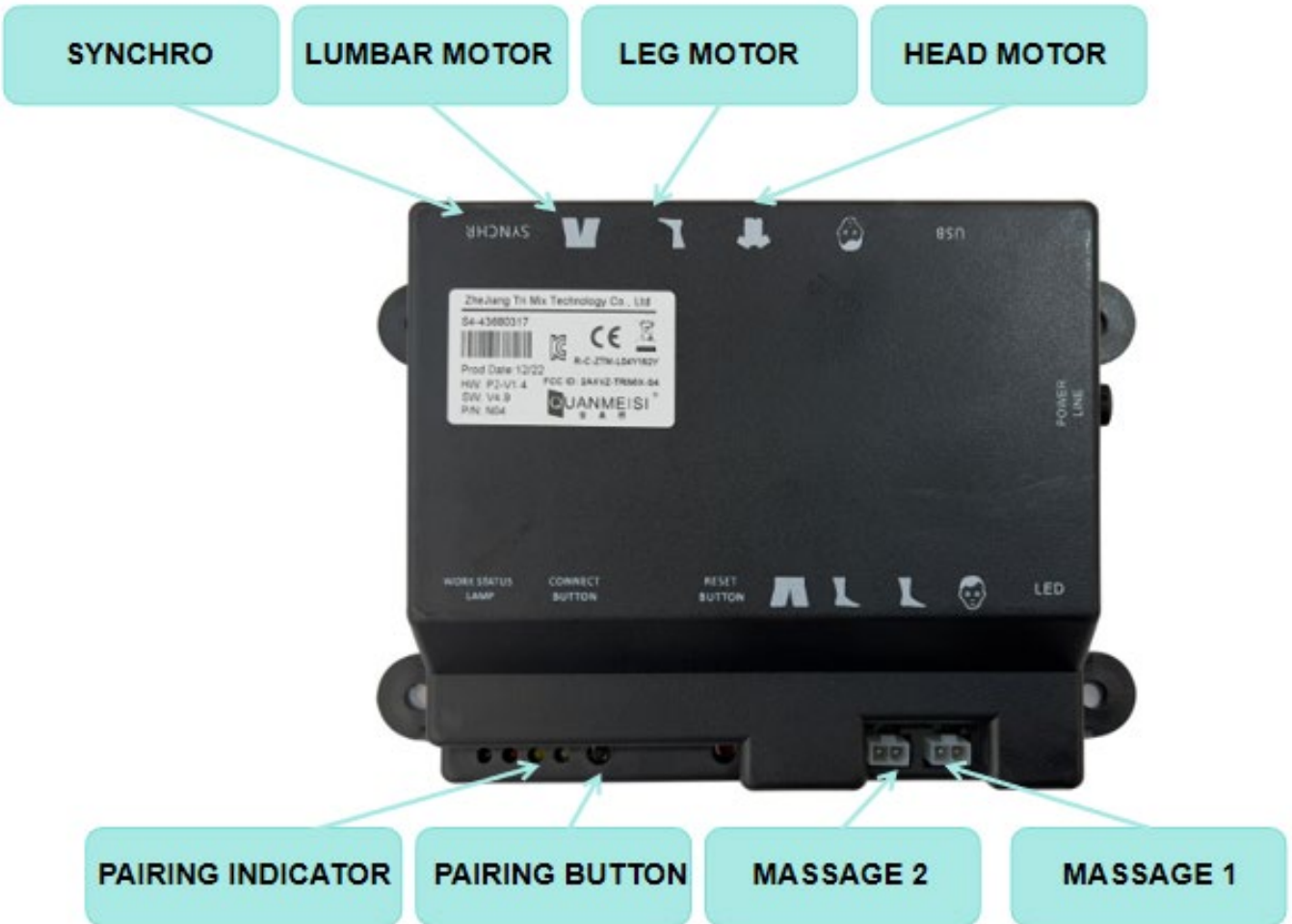
A 	B 	C 		**Part Name**	**Quantity**
			A	Adjustable Base	1
			B	Wireless Remote & Batteries	1
			C	Legs	4 for single bed 6 for double bed
D 	E 	F 	G 	D	Power Supply	1
				E	Power Cord	1
				F	Mattress Bar	1
				G	M8 long bolts	4 for double bed
H 	I 	J 	K 	H	M8 locking nuts	6 for double bed
				I	Metal washers	6 for double bed
				J	Wrenches	2 for double bed
				K	Base leg mounting parts	2 for double bed
L 				L	M8 short bolts	10 for double bed

Base Overview

1	Head Lift Up/Down Motor	2	Leg Lift Up/Down Motor
3	Lumbar Motor	4	Massage
5	LED Light	6	Control Box



Control Box Overview

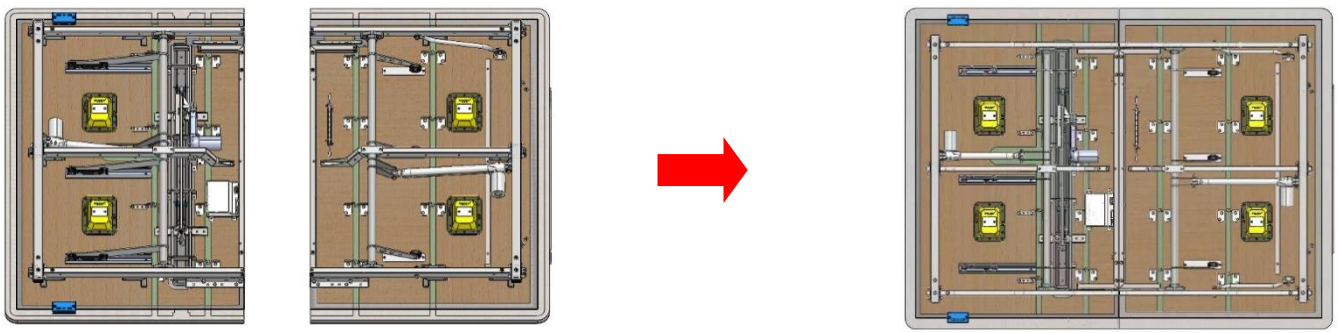


Installation Guide

Note: For single bed, just screw in the legs, plug in power supply and position the mattress bar.

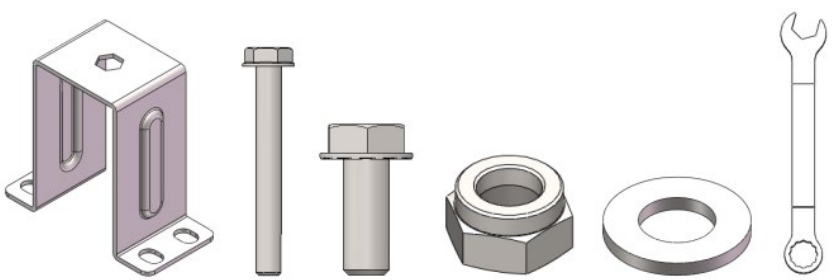
Step 1: Remove packing materials

Remove the bases from their boxes and set aside all packing materials. Position the head and leg sections of the base together as shown in the image below.



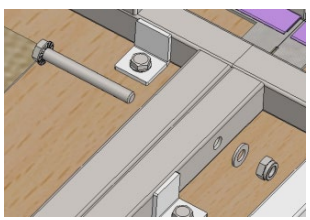
Step 2: Open the accessory kit

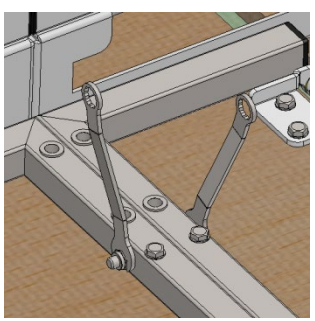
For double bed, It includes: 2 base foot mounting parts, 4 M8 long bolts, 10 M8 short bolts, 6 M8 locking nuts, 6 metal washers, and 2 wrenches.

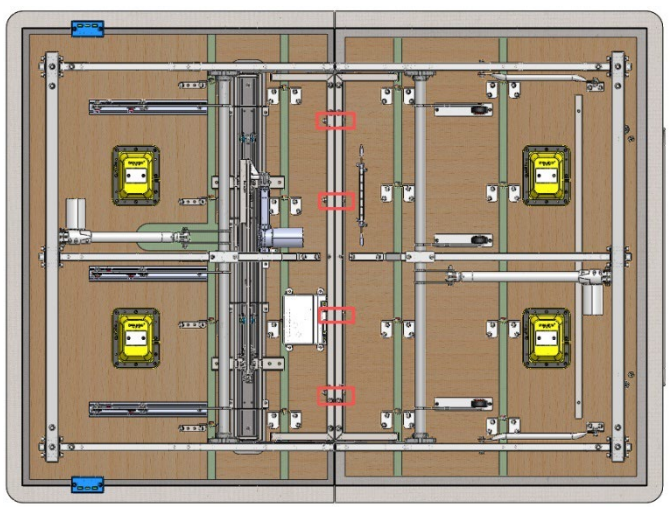


Step 3: Join the head and foot sections together

Secure the four connection points using 4 M8 long bolts, 4 M8 locking nuts, and 4 metal washers. Tighten them with the wrench as shown below.

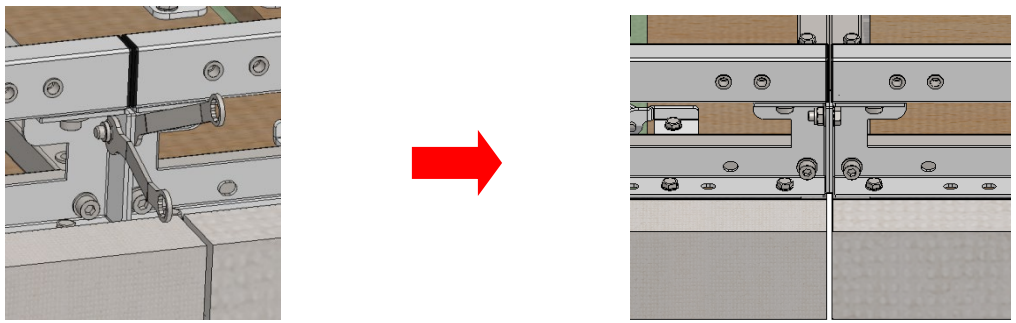


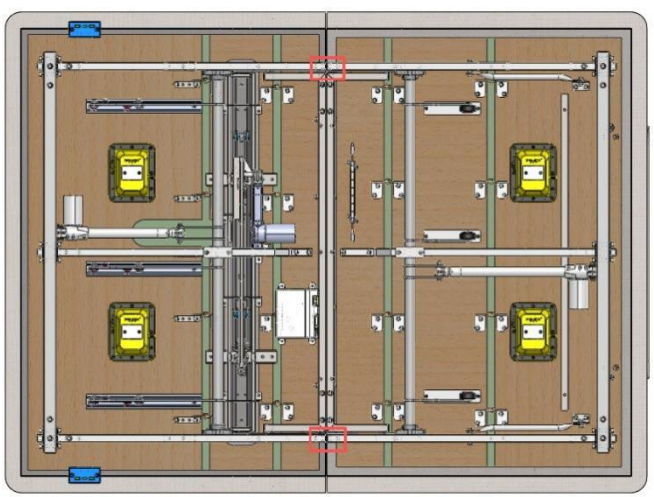




Installation Guide

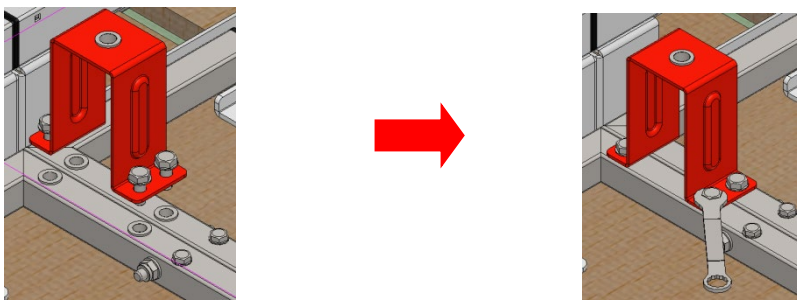
Tighten the two connection points using a wrench with 2 M8 short bolts, 2 M8 locking nuts, and 2 metal washers, as shown below.

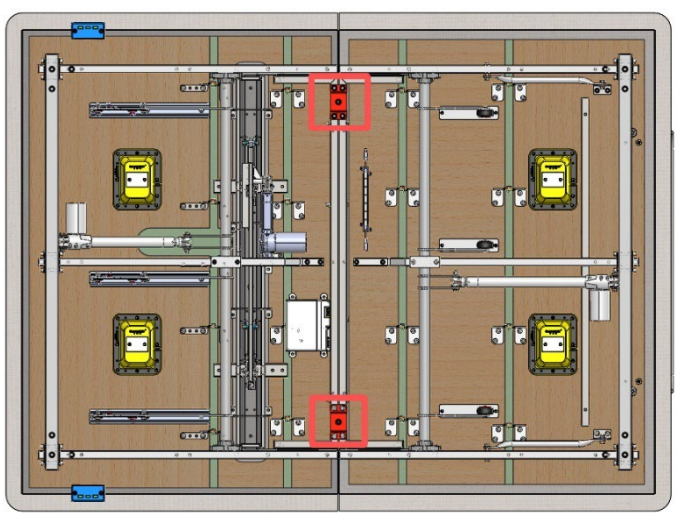




Step 4: Install the leg mounting brackets to the base

Secure the 2-base leg mounting brackets using a wrench and 8 M8 short bolts, as shown below.





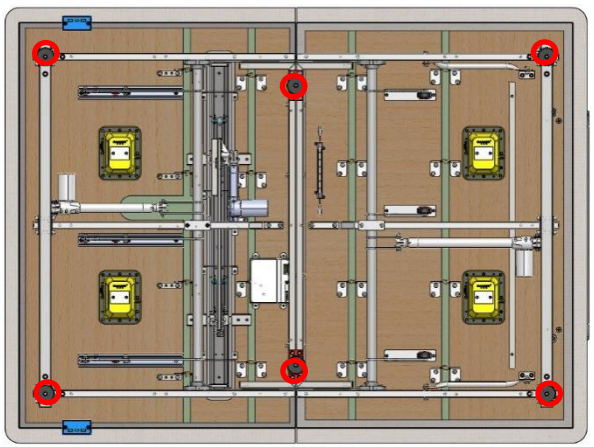
Installation Guide

Step 5: Attach the base legs

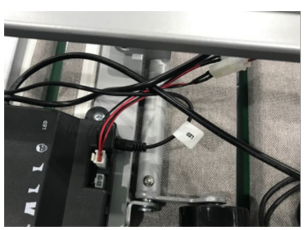
Attach all legs by hand. Ensure each section of every leg is securely tightened.

Note: 4 legs for single bed, 6 legs for double bed



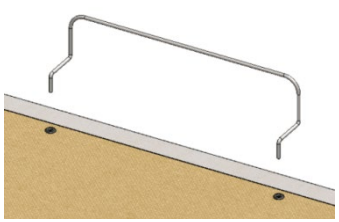


Step 6: Connect the massage cables to the corresponding left and right ports.
Plug the foot motor cord into the control box.
Connect the power supply and secure the mattress retainer bar in place.

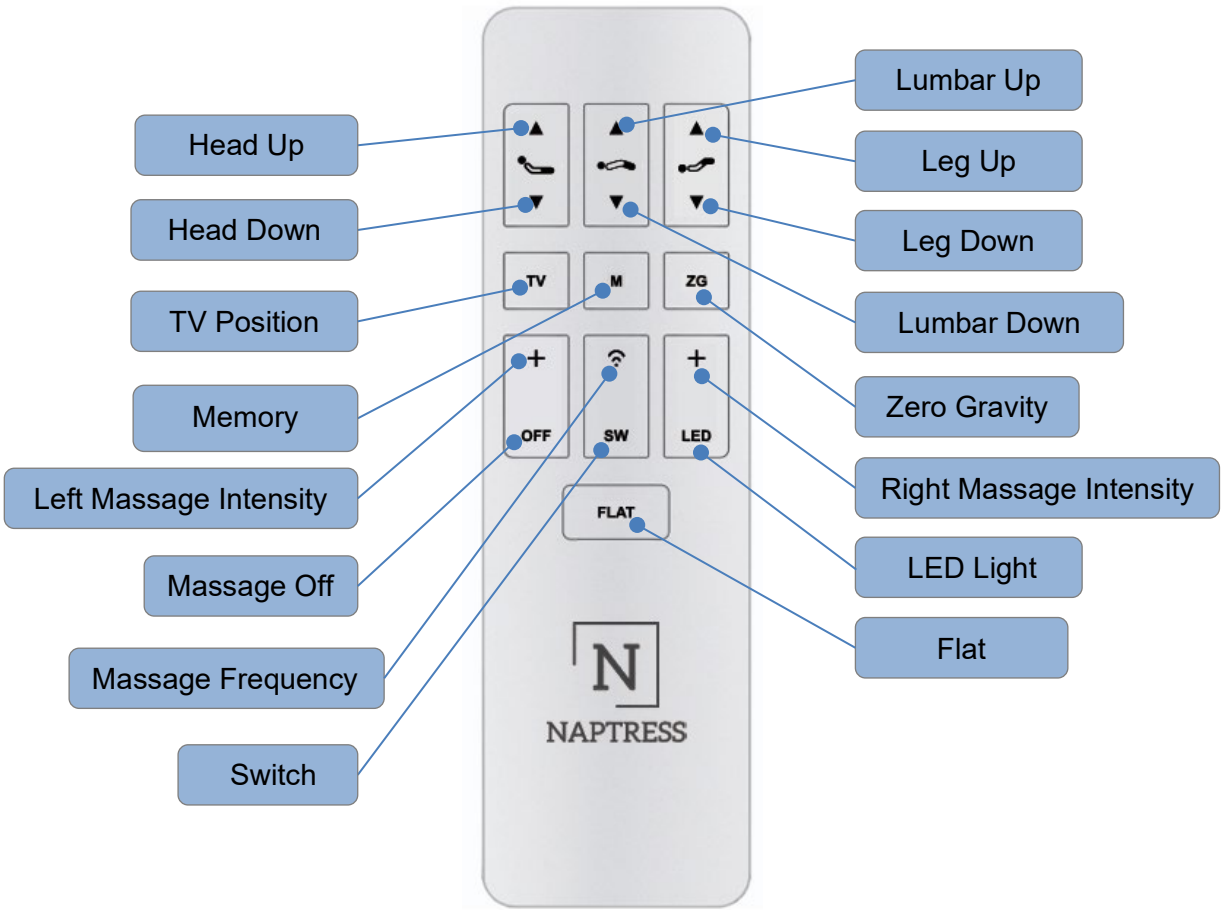








Wireless Remote



Remote Pairing

Step 1:

Press the bottom rear of the remote to release the battery compartment cover.

Insert three AAA batteries, then firmly snap the cover back into place.

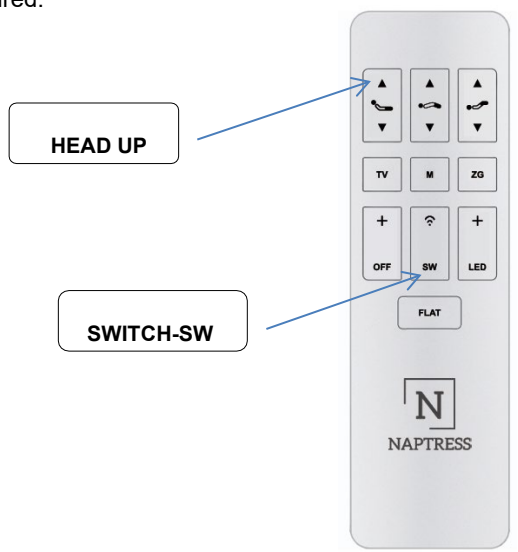
Step 2:

Plug the base into a power source. The Pairing Indicator Lamp (the third white light) will begin flashing. You have 30 seconds to complete the remote pairing.



Step 3:

Press and hold the ‘SW’ button until the backlit light on the remote begins to flash. Release the ‘SW’ button, then press and hold the ‘HEAD TILT UP’ button. Continue holding ‘HEAD TILT UP’ until the backlit light remains steadily lit, indicating the remote has been successfully paired.

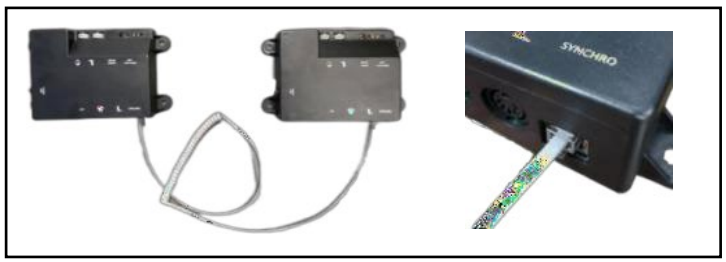


Pairing is complete when the Pairing Program Button on the control box and the backlight light on the remote stop flashing, and the control box emits a ‘DI’ sound.

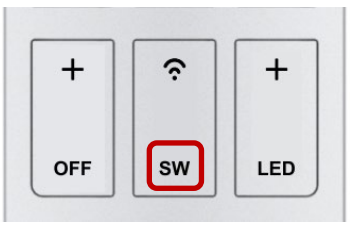
If pairing is unsuccessful, please repeat the process.

Wired SYNC Pairing

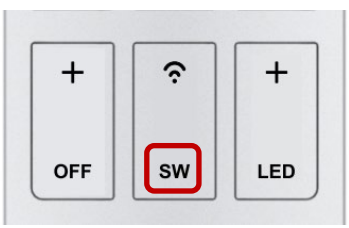
Step 1: Insert the sync line into the corresponding sync line interface on the control box and connect the two control boxes.



Step 2: Press and hold the '**SW**' button on the remote for 3 seconds until the backlight starts flashing.



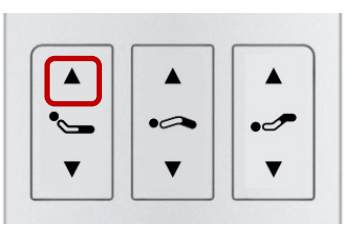
Step 3: Press '**SW**' button again until the backlight stops flashing. Now, you are completed SYNC setup, and you can use one remote to controlling 2 beds.



Exit SYNC mode:

Press and hold the '**SW**' button on the remote for 3 seconds until the backlight starts flashing. Then press and hold the **HEAD UP** button until the backlight turns off.





Position Setting

The ‘SW’ button functions with the Zero Gravity (ZG), TV and Memory preset buttons.

‘SW’ + TV Position Button:
Press and hold the ‘SW’ button for 3 seconds until the backlight turns on.
Then press the TV button to set and save your preferred TV position.
To restore the factory setting, repeat the same steps.

‘SW’ + ZG Button:
Press and hold the ‘SW’ button for 3 seconds until the backlight turns on.
Then press the ZG button to set and save your preferred Zero Gravity position.
To restore the factory setting, repeat the same steps.

‘SW’ + M Button:
Press and hold the ‘SW’ button for 3 seconds until the backlight turns on.
Then press the M button to set and save your custom Memory position.
To restore the factory setting, repeat the same steps.



APP Instructions

This adjustable base can be controlled using an Android or iOS device.

Android Device

To get started, download the compatible app from the Google Play Store. Follow the in-app instructions to connect and operate your base wirelessly.





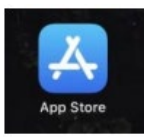
Step 2: Enable Bluetooth and Location services on your device. Open the app, search nearby Bluetooth devices, and connect to your adjustable base.

Troubleshooting

1. Enable Bluetooth and Location services on your phone.
2. Open the app and connect to the device. Make sure to allow all pop-up permissions.
3. If you experience issues, uninstall the app, then download and install it again before reconnecting.

iOS Device

To get started, download the compatible app from the Apple App Store. Follow the in-app instructions to connect and operate your base wirelessly.





Step 2: Enable Bluetooth and Location services on your device. Open the app, search nearby Bluetooth devices, and connect to your adjustable base.

Troubleshooting

1. Enable Bluetooth and Location services on your phone.
2. Open the app and connect to the device. Make sure to allow all pop-up permissions.
3. If you experience issues, uninstall the app, then download and install it again before reconnecting.

Alarm Setting via APP



Troubleshooting

If you experience an issue with your adjustable base, please review the following troubleshooting steps.
If the problem persists, kindly contact Customer Service for assistance.

ISSUE	CAUSE	SOLUTION
Adjustable base function does not work	No power input	Check the connection of the power cord
	Power cord or control line is damaged	Replace the power cord or control line
	The wireless remote battery is depleted	Replace the wireless remote battery
	The wireless remote is unresponsive	Replace the wireless remote
	One of the motors is not working	Replace the motor
Excessive motor noise	Motor wear or damage	Replace the motor
The adjustable base function runs slow	The adjustable bed is overloaded	Reduce the weight of the load on the bed
Unable to pair	Pairing error	Check if the pairing light on the control box is blinking. If the remote still cannot be paired, follow the pairing instructions. If the issue persists, unplug the power cord, plug it back in, and try pairing again.
The adjustable base does not respond to remote commands	The control box did not receive the command	After confirming that the wireless remote button has been pressed, a green or yellow light should flash on the control box. If the light does not appear, unplug the base from the power source, plug it back in, and try again.
The red work light flashes on the control box. After sending the action command, the corresponding part will stop automatically after moving	The control box detected a fault	Set to "FLAT" and contact Customer Service.
Nothing is working	Electronic components may require resetting	Unplug the base from the power outlet and leave it disconnected for one hour. Then, plug it back in. If the issue persists, please contact Customer Service for further assistance.

WARRANTY

Your Naptress Elevate Motion Adjustable Base is covered by a limited warranty from the date of purchase, subject to normal use and proper installation. The frame is covered by a 10-year limited warranty. The motors are covered by a 10-year limited warranty. The remote control is covered by a 1-year limited warranty.

Australian Consumer Law
Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.
You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.
You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

WARRANTY LIMITATIONS – EXCLUSIONS:

This voluntary warranty does not cover a fault or damage to the extent it was caused or contributed to by:
(a) misuse, negligence, accidental damage or improper handling;
(b) incorrect assembly, installation, operation or maintenance contrary to this manual;
(c) physical or electrical abuse, or transport by the customer or a third party not engaged by Naptress;
(d) unauthorised repair, dismantling, tampering or modification;
(e) normal wear and tear, cosmetic damage, or damage to mattresses, fabric or cables caused by external factors, including cutting, crushing, pinching, pulling, liquid, pets or incorrect cable routing; or
(f) commercial, rental or other non-household use for which the product was not intended.

The decision to repair or replace defective parts under this warranty shall be made by Naptress, at its sole discretion. Repair or replacement shall be the sole remedy of the purchaser.

To the extent permitted by law, Naptress is not liable for any loss or damage that was not caused by a defect in the product or was not reasonably foreseeable.
This voluntary warranty does not cover faults or damage caused or contributed to by misuse, negligence, accidental damage, incorrect installation, overloading, unauthorised repair or modification, commercial use, or failure to follow this manual.
Naptress may inspect and assess the product before approving a warranty claim. Customers must provide proof of purchase, product details and reasonable evidence of the reported fault.
Please do not arrange repairs, transport, removal or disposal of the product without prior approval from Naptress, except where reasonably necessary for safety.
Nothing in this warranty excludes, restricts or modifies any rights or remedies available under the Australian Consumer Law.

Please contact Naptress before arranging any inspection, transport, removal or reinstallation. Where a fault is confirmed and covered by this warranty or the Australian Consumer Law, Naptress will arrange or reimburse reasonable costs required to provide the remedy. Customers should retain receipts for any approved expenses. If no covered fault is found, the customer may be responsible for reasonable inspection or collection costs, provided an estimate is given in advance.

This warranty applies only under conditions of normal household use and does not apply to defects resulting from negligence, misuse, accidental damage, or commercial/rental usage.

The benefits provided under this voluntary warranty apply only for the warranty periods stated above. After the applicable warranty period expires, Naptress has no further obligations under this voluntary warranty. This does not exclude, restrict or modify any rights or remedies that may be available under the Australian Consumer Law.

To the extent permitted by law, Naptress's obligations under this voluntary warranty are limited to the remedies expressly stated in this warranty.

To the extent permitted by law, Naptress is not liable for any loss of use, inconvenience, or indirect or consequential loss that was not caused by a product defect or was not reasonably foreseeable.

This voluntary warranty applies only to the original purchaser, is not transferable, and covers normal domestic household use only. It does not cover faults or damage caused or contributed to by commercial, rental, institutional or other non-household use.

Weight Limits:

This product is not rated to support weights exceeding 320 kg, including the mattress and bedding.

The base will structurally support this weight provided it is evenly distributed across the bed base.

The adjustable base is not designed to support or lift this weight solely in the head or foot sections.

Exceeding the stated weight limit may result in product damage or personal injury. This voluntary warranty does not cover faults or damage caused or contributed to by exceeding the weight limit.

To make a warranty claim, please contact Naptress with your proof of purchase and details of the issue. This warranty is provided in addition to your rights under Australian Consumer Law.

For warranty claims or product support, please contact:

Haima Furniture Australia Pty Ltd trading as Naptress
ABN: 21 630 965 150
Email: sales@naptress.com.au
Website: www.naptress.com.au



NAPTRESS